Care.com

Senior Care Solutions

Your senior care support system

With Senior Care Solutions, you get access to expert, one-on-one guidance and assistance during a loved one's care journey. You also get access to Family Care Hub, a digital platform for coordinating/managing care. Caregivers get high-touch support and their aging loved ones get the right care.



How It Works

1. **To schedule a consultation, access the Senior Care Resource Center online, email mit@care.com, or call 866-228-2965.**
2. **Get a Customized Action Plan that addresses your needs.**
3. **Senior Care Advisors will check in regularly for ongoing support.**

> *"[They] saved me over a week's worth of research* trying to find services for my 71 year old recently disabled mother. Now we know what agency to start with and next steps. Thank you!"
>
> — *Senior Care User*

96% would refer the program
to a friend

Enroll or login to submit a request today
mit.care.com

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Frequently Asked Questions

How can Senior Care Advisors help me?

Whether you need help adjusting to the new responsibility of caring for a parent who can no longer care for themselves, or you need a trusted expert to research and locate the right provider for your loved one, assisting families and seniors in navigating the ever-changing world of senior care is what we do. We will create a personalized care plan with clear steps and strategies so you can focus on what's most important—spending time with your loved one and getting some respite for yourself.

What types of providers are part of your network and how are they screened?

We can connect you with home care agencies, senior housing communities (assisted living communities, nursing homes, continuing care homes), aging life care managers, adult day programs, transportation companies, and more. Our screening process is extensive, and we ask these providers to go through a multitude of checkpoints in addition to discussing the care needs of your loved one to ensure they're a good fit. We are often able to negotiate a discounted rate with providers on your behalf when private pay is involved.

Who can I invite to join the Family Care Hub?

Using your desktop or mobile device, you can invite anyone who's part of your loved one's care team. That may include family, friends, or caregivers who work with your loved one. You have the option to invite people to the entire project or restrict their access to specific tasks or documents.

What is your privacy policy?

Your privacy is of utmost importance to us. The information you share with us is not communicated to your employer. Care would only share information with potential providers we identify, with your consent. To review our privacy policy, please visit care.com/privacy.

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